

Terms & Conditions

MCo-opCash 2024 Campaign – Cash Reward for Bill Payment Transactions

The following terms and conditions apply to the MCo-opCash 2024 Campaign – cash rewards for bill payment transactions, and by participating, you will be deemed to have read, understood, and accepted the same:

Name of the Campaign

Shinda Cash na MCo-opCash is a National Consumer Promotion (NCP), hereafter “the campaign” is a campaign by The Co-operative Bank of Kenya, hereafter “The Bank”.

Campaign period

The Campaign will run for 60 days from **15th April 2024 to 13th June 2024** (both days inclusive) and a total of Kes 6 million will be won during the campaign period.

Eligibility criteria

- ▲ The rewards are open to customers of Co-operative Bank of Kenya, only.
- ▲ Co-operative Bank staff are not eligible to participate.
- ▲ Co-operative Bank reserves the right to determine participant eligibility beyond the campaign parameters.

Campaign Guidelines

1. Each day, the Bank will reward Kes 1,000 in cash to **every 50th customer** who pays for a bill using the MCo-opCash **between 15th April 2024 to 13th June 2024 (both days inclusive)**.
2. The reward is limited to 100 customers a day.
3. Eligible bills:
 - KPLC Prepaid & Post-paid
 - DSTV, GoTv, Zuku Tv, StarTimes Tv
 - Zuku Fibre
 - Nairobi Water
 - KRA (domestic & customs)
 - Pay to Mpesa Till or PayBill
 - Kodris

4. The Bank will only reward successful bill payment transactions.
5. The reward money will be credited into the customer's Co-op Bank account which is registered on MCo-opCash.
6. Customers who are rewarded with the Kes 1,000 will get an SMS notifying them of the reward.

Campaign Mechanics (How to participate)

To participate, follow the campaign mechanism below:

- ▲ Pay any of the eligible bills using MCo-opCash.
- ▲ The Bank's system will capture successful bill payment transactions and the respective customers will get rewarded according to the guidelines of the campaign.
- ▲ If you are not yet registered on MCo-opCash, you can register yourself in one of the following ways:

Option A: Register through MCo-opCash App:

- Pick one of your valid Co-operative Bank ATM Cards.
- Download the MCo-opCash App from Play store or Apple store or Huawei App Gallery.
- Click on REGISTER at the top right-hand side of the page.
- Enter your details – phone number, ID type, ID number, Email Address, ATM card details. Ensure that all these details are the same ones that you used to open the Co-operative Bank account.
- Create a username, password and select security features.
- You will receive an SMS confirmation that registration is complete, and an activation link will be sent to your registered email address.
- Open your email and click on the activation link.
- Login and start transacting.

Option B: Register at the nearest Co-operative Bank Branch:

- Visit your nearest Co-operative Bank branch with a valid ID/Passport/Service Number/Alien ID – the one you used to open your Co-operative Bank account.
- Pick the ticket for MCO-OPCASH REGISTRATION.
- The customer service staff will register you and guide you on how to log in.

Equipment and Skills Required

No special equipment or skills are required for a customer to participate. A customer will simply dial *667# or log in to their MCo-opCash App/ Platform, pay for a bill and if they are the 50th customer the Bank will deposit the winnings (Kes 1,000 per successful win) into their Co-op Bank account.

Reward Mechanics

The Bank's system has the capability to process a reward by executing the below activities:

1. When the customer meets the reward eligibility criteria, Kes 1,000 is deposited into his/ her Co-op Bank account.
2. The Bank will send a congratulations text message upon award.

Other terms and conditions:

1. The Co-operative Bank of Kenya reserves the right to verify the validity of entries and disqualify any entrant who is not deemed viable.
2. The reward is non-transferable.
3. By participating in this campaign, the Co-operative Bank of Kenya (or their appointed agents) reserves the right to use the names and images of the participants in any publicity campaign. **Participants will sign model release forms if willing to give consent for their photos to be taken and used on media platforms.**
4. In the event of any dispute regarding these Terms & Conditions, conduct, results, and all other matters relating to the campaign, the decision by Co-operative Bank of Kenya Limited (or their appointed agent) shall be final.

Name & Contacts of the Organiser

The MCo-opCash National Consumer Promotion (NCP) is a campaign by the Co-operative Bank of Kenya, hereafter "The Bank". The Bank's contact details are as follows:

Co-operative House, Haile Selassie Avenue, Nairobi, Kenya

P.O. Box 48231 – 00100, Nairobi

Phone number

020 277 6000

Contact Person

Name: Ngumo Kahiga

Phone Number: 0711 013 484/ 0711 013 403

Location: Co-opTrust Plaza

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